

**MADISON COUNTY ROAD DEPARTMENT**

**NOVEMBER 2015**

**CLOSED CALL ANALYSIS**

# Madison County Road Department

Reporting Dates 11/02/15 through 11/30/15

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
21820	A	11/02/15 07:34:00	11/03/15 07:53:00	11/03/15	Trash Related Closed	Banks, LaTashee Jones, Doug	Bridge Water Dr Bridge Water Dr	District 3	Medium Priority
21821	A	11/02/15 07:32:00	11/12/15 15:03:00	11/03/15	Limb debris in Lake Caroline Subdivision Drainage Closed	Brown, Shirley Johnson Ron	Sharon Rd Sharon Rd	District 5	Medium Priority
21822	A	11/02/15 07:35:00	11/03/15 07:53:00	11/03/15	Caller stated that water was setting in ditch, pipe stopped up, water not flowing threw Trash Related Closed	Banks, LaTashee Jones, Doug	Savannah Bend Savannah Bend	District 3	Medium Priority
21823	A	11/02/15 10:39:00	11/05/15 08:04:00	11/03/15	Limb debris in Lake Caroline Subdivision Pot Holes Closed	Brown, Shirley unknown	Caroline Blvd Caroline Blvd	District 4	Medium Priority
21826	A	11/02/15 12:50:00	11/12/15 15:04:00	11/03/15	- Unknown caller stated that there are bad potholes on Caroline Blvd off of Stribling Rd and Bridgewater Dr Culvert Repair Closed	Brown, Shirley Johnson, Ron Cowboy	Sharon Rd Sharon Rd Canton 39046	District 5	Medium Priority
21828	A	11/03/15 07:53:00	11/03/15 14:51:00	11/04/15	Culvert holding water, not draining. Water sits on the north side of culvert and doesn't drain to the south side. Trash Related Closed	Banks, LaTashee Jackson	Katherine Pointe Dr Katherine Pointe Dr	District 3	Medium Priority
21829	A	11/03/15 07:55:00	11/03/15 14:52:00	11/04/15	Large limb debris for Boom Truck in Lake Caroline Subdivision. Code #8080 Trash Related Closed	Banks, LaTashee Walker	Center St Center Street	District 3	Medium Priority
21830	A	11/03/15 08:34:00	11/06/15 10:18:00	11/04/15	Limb debris for Boom Truck in Maanolia Heights Subdivision Pot Holes Closed	Brown, Shirley Jones, Carolyn	Sharon Rd Sharon Rd	District 5	Medium Priority
21831	A	11/03/15 09:50:00	11/03/15 14:52:00	11/04/15	Hit a pot hole just before Renfro Rd: Would like for all Sharon Rd to be paved Trash Related Closed	Banks, LaTashee Triqa, Robert	Lord Nelson Cv Lord Nelson Cove	District 3	Medium Priority
21833	A	11/03/15 14:50:00	11/06/15 07:57:00	11/04/15	Limb debris in New Castle Subdivision in Cul-de-Sac Trash Related Closed	Banks, LaTashee Welsh, Mrs. Carl	Beaufort Cir Beaufort Circle	District 4	Medium Priority
					Limb debris on corner in Lake Caroline Subdivision				

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21834	A	11/04/15 07:13:00	11/06/15 07:57:00	11/05/15	Trash Related Closed	Banks, LaTashee River, Steffi	Planters Row Planters Row	District 3	Medium Priority
21836	A	11/04/15 13:46:00	11/06/15 10:19:00	11/05/15	Limb debris in Red Oak Plantation Pot Holes Closed	Brown, Shirley Russell, Valerie	McDonald Rd McDonald Rd	District 3	Medium Priority
21837	A	11/04/15 14:22:00	11/05/15 07:53:00	11/05/15	Pot holes at the end the road need to be filled coming from Livingston Rd Pot Holes Closed	Brown, Shirley Morris, Lawrence	Old Canton Rd Old Canton Rd	District 2	Medium Priority
21839	A	11/05/15 14:43:00	11/10/15 07:14:00	11/06/15	Pot hole need to be filled on Old Canton Rd near Dave Brown Rd and Pearl River Church Rd Trash Related Closed	Banks, LaTashee Parris Roger	Oak Trail Oak Trail	District 1	
21840	A	11/06/15 07:29:00	11/09/15 07:13:00	11/07/15	Tree limbs/branches needs picking up at 809 Oak Trail in Deerfield Subd Trash Related Closed	Banks, LaTashee Walker	Germantown Rd Germantown Rd	District 3	Medium Priority
21841	A	11/06/15 07:31:00	11/13/15 07:34:00	11/07/15	Limb debris for Boom Truck Trash Related Closed	Banks, LaTashee Small	Dampeer Rd Dampeer Rd	District 5	Medium Priority
21842	A	11/06/15 07:32:00	11/10/15 07:15:00	11/07/15	Limb debris for Boom Truck Trash Related Closed	Banks, LaTashee Jackson	Serotina Rd Serotina Rd	District 3	Medium Priority
21843	A	11/06/15 07:33:00	11/09/15 07:13:00	11/07/15	Limb debris for Boom Truck in Cherry Hill Subdivision Trash Related Closed	Banks, LaTashee Banks	Archie Cain Rd Archie Cain Rd	District 4	Medium Priority
21846	A	11/09/15 13:33:00	11/13/15 07:34:00	11/10/15	Limb debris on entire road Trash Related Closed	Banks, LaTashee Caller	Hartfield Dr Hartfield Dr	District 3	Medium Priority
21849	A	11/09/15 14:04:00	11/10/15 09:50:00	11/10/15	Limb debris in Hartfield Subdivision. Check entire Subdivision Dead Animal Closed	Banks, LaTashee unknown	North Old Canton Rd North Old Canton	District 1	
						<b>Caller stated that there is an dead deer in front of his elder father-n-law house thats needs to be picked up</b>			

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21851	A	11/10/15	11/13/15 07:35:00	11/11/15	Trash Related Closed	Banks, LaTashee Walker	Norris St Norris St	District 4	Medium Priority
21852	A	11/10/15	11/13/15 07:34:00	11/11/15	Trash Related Closed	Banks, LaTashee Walker	Pine St Pine St	District 4	Medium Priority
21853	A	11/10/15	11/13/15 07:35:00	11/11/15	Trash Related Closed	Banks, LaTashee unknown	Calhoun Dr Calhoun Dr		
21854	A	11/10/15	11/13/15 07:36:00	11/11/15	Trash Related Closed	Banks, LaTashee Walker, Cleophus	Pisqah Bottom Rd Pisqah Bottom Rd	District 5	Medium Priority
21855	A	11/10/15	11/11/15 07:40:00	11/11/15	Trash Related Closed	Banks, LaTashee Lamb Nathaniel	Eastside Dr Eastside Dr	District 5	
21858	A	11/10/15	11/12/15 15:06:00	11/11/15	Other Closed	Brown, Shirley Hawkins Johnie	Green Crossing Rd Greens Crossing Rd	District 3	Medium Priority
21859	A	11/12/15	11/20/15 08:21:00	11/13/15	Pot Holes Closed	Brown, Shirley Travis Larry	Richmond Grove Rd Richmond Grove Rd	District 3	Medium Priority
21862	A	11/12/15	11/16/15 07:24:00	11/13/15	Trash Related Closed	Banks, LaTashee Kirkpatrick Bobby	North Deerfield Dr North Deerfield Dr	District 5	
21864	A	11/13/15	11/20/15 08:22:00	11/14/15	Pot Holes Closed	Brown, Shirley Jonathan	Striblinga Rd Striblinga Rd	District 3	Medium Priority
21865	A	11/13/15	11/19/15 07:35:00	11/14/15	Other Closed	Brown, Shirley Unknown	Church Rd Church Rd	District 4	Medium Priority
						<b>Caller called and stated that all signs on Church Rd and Stribling Rd be removed off the side of road</b>			

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Req #	Request Grade	Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
21867	A	11/16/15 08:39:00	11/17/15 07:41:00	11/17/15	Trash Related Closed	Banks, LaTashee River, Steffi	Planters Row Planters Row	District 3	Medium Priority
21868	A	11/16/15 09:46:00	11/20/15 08:22:00	11/17/15	Limb debris in Red Oak Plantation Pot Holes Closed	Brown, Shirley Roach Mattie	Richmond Grove Rd Richmond Grove Rd	District 3	Medium Priority
21870	A	11/16/15 11:34:00	11/18/15 11:51:00	11/17/15	Caller call and stated that there are bad potholes, and that the bus driver are complaining Trash Related Closed	Banks, LaTashee Wells Tommie	Belle Pointe Dr Belle Point Dr	District 4	
21871	A	11/16/15 11:47:00	11/18/15 08:02:00	11/17/15	Needs limbs picked up, they are piled up in a big pile Trash Related Closed	Banks, LaTashee Johnson Ann	William Glen CT William Glen Ct		
21873	A	11/17/15 10:59:00	11/18/15 11:52:00	11/18/15	Tree limbs an debris needs picked up across from 420 William Glen and at the corner Trash Related Closed	Banks, LaTashee Small	Lake Lorman Rd Lake Lorman Rd		Medium Priority
21874	A	11/17/15 13:31:00	11/18/15 11:52:00	11/18/15	Limb debris for Boom Truck in Gate 1 Trash Related Closed	Banks, LaTashee McGruder, Winnie	Hwy 22 Hwy 22	District 1	
21875	A	11/17/15 14:29:00	11/20/15 08:24:00	11/18/15	dead deer near her address Pot Holes Closed	Brown, Shirley Reed, Keith	Horton Rd Flora 39071		Medium Priority
21876	A	11/17/15 14:36:00	11/20/15 08:24:00	11/18/15	Potholes need to be filled. Pot Holes Closed	Brown, Shirley Wells Harry	Richmond Grove Rd Richmond Grove Rd	District 3	Medium Priority
21877	A	11/18/15 08:30:00	11/20/15 08:25:00	11/19/15	Caller stated that road has bad potholes that needs to be fixed Pot Holes Closed	Brown, Shirley Unknown	Bridge Water Dr Bridge Water Dr	District 3	Medium Priority
21878	A	11/18/15 08:42:00	11/23/15 10:35:00	11/19/15	Caller stated that there are bad potholes on Bridge Water Dr before the bridge and after the bridge in Lake Caroline Trash Related Closed	Banks, LaTashee Thomas Cynthia	Steels Pointe Steel Pointe	District 3	
					Needs limbs pickup on 809 Steel Pointe and at neighbor's house but caller didnt know the neighbor address. Twin Ceda				

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Req #	Request Grade	Date/Time	Close Date	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
21881	A	11/18/15	11/23/15	11/19/15	Trash Related	Banks, LaTashee	Cedar Hill Rd	District 3	Medium Priority
		11:04:00	10:35:00		Closed	Hutton, Robert	Cedar Hill Rd		
		<b>Dur (hours)</b>	119.52		<b>Limb debris</b>				
21883	A	11/19/15	11/23/15	11/20/15	Trash Related	Banks, LaTashee	Compress St	District 4	Medium Priority
		08:33:00	10:35:00		Closed	Caller	Compress St		
		<b>Dur (hours)</b>	98.03		<b>Limb debris in Magnolia Heights Subdivision</b>				
21884	A	11/19/15	11/23/15	11/20/15	Trash Related	Banks, LaTashee	Virilia Rd	District 4	Medium Priority
		10:57:00	10:35:00		Closed	Caller	Virilia Rd		
		<b>Dur (hours)</b>	95.63		<b>Limb debris</b>				
21890	A	11/20/15	11/24/15	11/21/15	Trash Related	Banks, LaTashee	Mullherrin Dr		Medium Priority
		15:10:00	08:52:00		Closed	Couch, Alex	Mullherrin Dr		
		<b>Dur (hours)</b>	89.70		<b>Limb debris in Hatheway Subdivision</b>				
21892	A	11/23/15	11/25/15	11/24/15	Trash Related	Banks, LaTashee	Middlefield Dr	District 1	Medium Priority
		10:27:00	09:42:00		Closed	Blue, Lisa	Middlefield Drive Canton 39046		
		<b>Dur (hours)</b>	47.25		<b>limbs to be picked up: Harvey Crossing Subdivision</b>				
21894	A	11/23/15	11/25/15	11/24/15	Trash Related	Banks, LaTashee	Calhoun Dr		Medium Priority
		11:17:00	09:42:00		Closed	Caller	Calhoun Dr		
		<b>Dur (hours)</b>	46.42		<b>Limb debris in Providence Subdivision</b>				
21898	A	11/23/15	12/01/15	11/24/15	Trash Related	Banks, LaTashee	Rankin Rd	District 5	Medium Priority
		14:41:00	08:31:00		Closed	Best Chuck	Rankin Rd		
		<b>Dur (hours)</b>	185.83		<b>Stated that there are limbs and debris left on the side of Rankin Rd that was cut down and its not safe for drivers</b>				
21900	A	11/23/15	11/25/15	11/24/15	Trash Related	Banks, LaTashee	Talbot Ct	District 3	Medium Priority
		15:53:00	09:43:00		Closed	Weisman Jim	Lake Ridqe		
		<b>Dur (hours)</b>	41.83		<b>Needs limbs an cut up trees picked up on Talbot Ct</b>				
21901	A	11/24/15	11/25/15	11/25/15	Trash Related	Banks, LaTashee	Northshore Way	District 3	Medium Priority
		07:46:00	09:42:00		Closed	Jackson	Northshore Way		
		<b>Dur (hours)</b>	25.93		<b>Limb debris for Boom Truck in Lake Caroline Subdivision</b>				
21902	A	11/24/15	11/25/15	11/25/15	Trash Related	Banks, LaTashee	Northshore Pointe	District 3	Medium Priority
		07:47:00	09:42:00		Closed	Jackson	Northshore Pointe		
		<b>Dur (hours)</b>	25.92		<b>Limb debris for Boom Truck in Lake Caroline Subdivision</b>				

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Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
21903	A	11/24/15 07:51:00	11/25/15 09:43:00	11/25/15	Trash Related Closed	Banks, LaTashee Raulston, Keith	South Glen Pl South Glen Place	District 3	Medium Priority
21908	A	11/30/15 11:00:00	12/01/15 07:47:00	12/01/15	Limb debris in Lake Trash Related Closed	<b>Caroline Subdivision</b> Banks, LaTashee Josette	Pat Luckett Rd Pat Luckett Rd	District 5	
<b>Dur (hours) 20.78</b>									
<b>Caller stated that garbage wasnt picked up week before last or last week</b>									

52 Closed - Requests Closed on or prior to Target Date

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					

Total Requests: 52